







2018 — 2nd Quarter Newsletter

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AROUND BRANCH WELLOWE



Wendy Langford Committee Member

New Supervisory Committee Member

Wendy Langford has been a member and supporter of the Credit Union since 1985 and a 35 year employee of Tropicana, as Supply Chain Finance Analyst (Supervisor of Fruit Payables). Her mother, Ellie Dizney served as Chairman of the Board in the early 1990's and her mother in law served as Board Secretary in the late 1980's.



Sarah Lewis Teller



/delmis Cutino Receptionist

Disaster Preparedness

As the hurricane season rapidly approaches, MCFCU is committed to providing continuing financial services at all times to our members. This article is intended to provide information and resources to assist our membership in their preparation for this year's season as well as inform our members of the credit union resources in the event our office is closed due to a natural disaster. For hurricane preparedness information, please visit www.nhc.noaa.gov to access the National Hurricane Center's website. Resources are available for developing a family plan, creating a disaster kit and much more!

Account Access

Manatee Community Federal Credit Union has three ATMs available – two at the main office located at 604 13th Avenue East, Bradenton, and one at the Tropicana Plant next to the payroll window. We will strive to keep these ATMs available for our membership's use. In the event these ATMs are not accessible, we have partnered with several ATM networks that will give our membership the ability to access cash anywhere in the United States. The PRESTO! Network, located at Publix stores, is available throughout Florida. Allpoint, CU Here Select, CU24, CU Here, MONEYPASS, PLUS and The Exchange networks allow access nationwide. Remember to plan ahead if you need to make a cash withdrawal. If the power goes out, ATMs will not work!

Branch Accessibility

If the branch is not accessible, you may immediately utilize our CO-OP Shared Branch network to locate a participating branch at www.ss4cu.com, or download the CO-OP Shared Branch Locations Android or iPhone app, or call 888-748-3266. We will also strive to provide an alternate site for member access. As soon as it is available, the location of any alternate site will be posted on a sign outside the credit union main office as well as on our website at www.manateecfcu.org. We will also place a message on our phone system with the information. Just call the office at 941-748-7704 for updates.

Branch Closures

Hurricane Watch

It is the intention of the credit union to remain open during a Hurricane Watch as long as possible to provide for the needs of our members.

Hurricane Warning

MCFCU is committed to the safety and well-being of our staff as well as our members. In order to ensure our staff is able to provide for their families, the credit union will close if a Hurricane Warning is issued and landfall conditions are possible in our locality. We will reopen as quickly as possible to serve our membership depending upon the amount of physical damage incurred, availability of power and telephone communications and how quickly local authorities are able to clear the areas around the credit union branch.









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Privacy Notice Disclosure

Manatee Community Federal Credit Union, your member owned financial institution, is committed to providing you with competitive products and services to meet your financial needs and help you reach your goals. We are equally committed to protecting the privacy of our members. Under federal law, we are required to give you this privacy notice. It describes our credit union's privacy policy and practices concerning the personal information we collect and disclose about our members. It also includes information about the parties who receive personal and sometimes nonpublic information from us as we conduct the business of the credit union. If after reading this notice you have questions, please contact us at (941) 748-7704 or write to:

Member Service Representative Manatee Community Federal Credit Union 604 13th Avenue E Bradenton, FL 34208

Information We Collect About You

We collect nonpublic personal information about you from the following sources:

Information about your transactions with us.

Information we receive from a consumer reporting agency. Information obtained when verifying the information you provide on an application or other forms; this may be obtained from your current or past employers or from other institutions where you conduct financial transactions.

We may disclose all of the information we collect, as described above, as permitted by law.

Parties Who Receive Information From Us

We may disclose nonpublic personal information about you to the following types of third parties:

Financial service providers, such as insurance companies.

check/share draft printers, plastic card processors, and government agencies.

Disclosure of information to Parties That Provide Services to Us

In order for us to conduct the business of this credit union, we may disclose all of the information we collect, as described above, to other financial institutions with whom we have joint marketing agreements, to other companies that

perform marketing services on our behalf, or to nonaffiliated third parties for the purposes of processing and servicing transactions that you request or authorize, so that we may provide members competitive products and services.

We may also disclose nonpublic personal information about you under circumstances as permitted or required by law. These disclosures typically include information to process transactions on your behalf, conduct the operations of our credit union, follow your instructions as you authorize, or protect the security of our financial records.

To protect our members' privacy, we only work with companies that agree to maintain strong confidentiality protections and limit the use of information we

We do not permit these companies to sell the information we provide to other third parties.

Disclosure of Information About Former Members

If you terminate your membership with MCFCU, we will not share information we have collected about you, except as may be permitted or required by law.

How We Protect Your Information

We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, or procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

What Members Can Do to Help

Manatee Community Federal Credit Union is committed to protecting the privacy of its members. Members can help by following these simple guidelines: Protect your account numbers, plastic card numbers, PIN's (personal identification numbers), or passwords. Never keep your PIN with your card, which can provide free access to your accounts if your card is lost or stolen. Use caution when disclosing your account numbers, social security numbers, etc. to other persons. If someone calls you explaining the call is on behalf of the credit union and asks for your account number, you should beware. Official credit union staff will have Non-financial companies, such as consumer reporting agencies, data processors, access to your information and will not need to ask for it. Keep your information with us current. If your address or phone number changes, please let us know. It is important that we have current information on how to reach you. If we detect potentially fraudulent or unauthorized activity or use of an account, we will attempt to contact you immediately.

Let us know if you have questions. Please do not hesitate to call us.

Lobby Hours		Drive-Thru Hours
Monday	8 am - 4:30 pm	8 am - 4:30 pm
Tuesday	9 am - 4:30 pm	8 am - 4:30 pm
Wednesday	9 am - 4:30 pm	9 am - 4:30 pm
Thursday	9 am - 5:00 pm	8 am - 5:00 pm
Friday	8 am - 5:30 pm	7 am - 5:30 pm

Holiday Observed	MCFCU Closed
Memorial Day	MON May 28
Independence Day	WED July 4
Labor Day	MON September 3
Columbus Day	MON October 8

